Here are some of the awesome changes and options DRIVES is going to bring that has Crystal super excited!

* No more due bills dues, due to failure to collect. The system will not print anything or allow you to finalize a transaction without accepting payment.
* Bonds will now be reviewed by the state (kind of like the assigned ID process) prior to approving or rejecting the application.
  + New process changes to follow on this one.
* If a customer gets a different plate type during their current cycle they will stay in the same cycle.
* Personalized plates will now be applied for at the county level and the customers have 6 options instead of 4. This will take weeks off of the current process.
* You do not have to mail out the emissions extension tabs anymore.
* When a customer changes to a POD plate from a regular plate they do not have to get a temporary tag while waiting for their plates, they can use their current plates until they get the new plates in the mail.
* We can process disability placards for anyone no matter the county. Stan has already approved us to do this.
* Fleet and dealer renewals are going to be OOOMMMGGGG SOOOO much easier!! You pull up their fleet and check which items they want and do not want to renew click a button and…. BOOM they’re all renewed!!! No more typing in every single vehicle.
* Short checks are going to be SUPER EASY for everyone! Accounting just does the dishonored payment (which adds the short check fee). Line staff will go in and collect it and it is done! No more manually calculating things or manipulating the base fee to get it to come out. This will save hours, yes hours, for everyone!
* Salvage to roadworthy can be done in one simple process. You no longer have to figure out a roundabout way to go around the salvage process to get the vehicle into a roadworthy status.
* No more signing into NMVTIS (or printing separate reports to add as documentation), Starfish or Drive Insured—the system does it all for you during the transaction.
* The knowledge of rejects a customer was given if they were in a different county.