

— Adams County —

**COMMUNITY SAFETY  
& WELL-BEING**

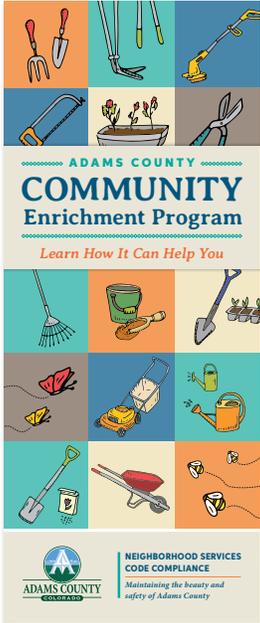
2023

**ANNUAL REPORT**



ADAMS COUNTY  
COLORADO

# Services at a Glance



## TOOL SHED PROGRAM

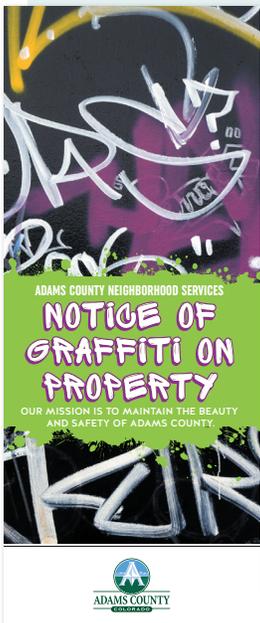
The Tool Shed program provides Adams County residents with complimentary access to yard and gardening tools. We are dedicated to supporting residents maintaining their properties and helping others do the same. This program offers two opportunities to use tools in our Tool Shed program: yard cleanups (for individual use) and neighborhood cleanups.

**THE TOOL SHED HOTLINE: 720.523.6992 | [toolshed@adcogov.org](mailto:toolshed@adcogov.org)**

## ADAMS COUNTY STREET OUTREACH TEAM

Notify the Adams County Street Outreach Team of locations where people experiencing unsheltered homelessness are congregating in Adams County. When possible, the Poverty Reduction Team will check in with those experiencing homelessness, assess needs, and offer basic supplies.

**POVERTY REDUCTION UNIT (PRU): 720.523.6464**



## HOW TO REPORT GRAFFITI

Our mission is to maintain the beauty and safety of Adams County. We're addressing graffiti to help eliminate this nuisance in our neighborhoods. Armed with paint rollers and power washers, our graffiti team is combating this problem and staying green too.

**REPORT GRAFFITI: 720.523.6565 | [graffiti@adcogov.org](mailto:graffiti@adcogov.org)**

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# Services at a Glance

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## Brothers Redevelopment, Inc.

Housing • Home Modification & Repair • Housing Counseling

### **BROTHERS REDEVELOPMENT**

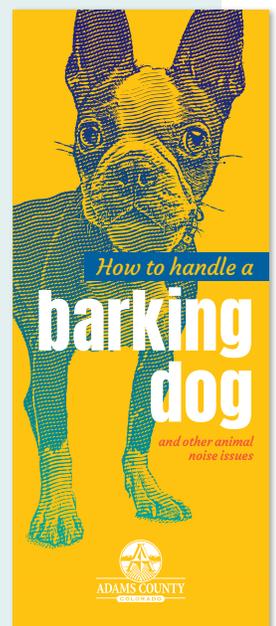
Brothers Redevelopment offers no-cost, tenant-landlord mediation session to Adams County residents. To schedule a mediation session, call Colorado Housing Connects at **1.844.926.6632**.

### **HOW TO REPORT AN ANIMAL CONTROL ISSUE**

Adams County Animal Management Officers respond to and handle a variety of animal control calls, including: animal bite or attack, vicious or dangerous dog, stray animals, animal neglect or abuse, and unreasonable animal noise (barking, howling, etc.).

To report a pet-animal complaint, please contact the Adams County Communications Center (ADCOM) at **303.288.1535**.

If you need assistance with livestock (including horses and cattle), contact the Adams County Sheriff's Office at **303.288.1535**, State Brand Inspector at **303.869.9160**, or the Department of Agriculture at **303.869.9000**.



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# Services at a Glance

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## **BLOCK PARTY TRAILER**

The Block Party Trailer is a complimentary program for unincorporated Adams County residents intended to build and strengthen neighborhoods. The program is administered by the Neighborhood Services division in the Community Safety & Well-Being (CSWB) Department on a first-come, first-served basis.

**CALL: 720.523.6465 | [blockparty@adcogov.org](mailto:blockparty@adcogov.org)**

## **SUBSCRIBE TO THE HOMELESSNESS & HOUSING NEWSLETTER**

Email “subscribe to newsletter” to [povertyreduction@adcogov.org](mailto:povertyreduction@adcogov.org) to be signed up for the PRU’s quarterly newsletter that highlights projects, programs, and services.



## **TRANSPARENCY PORTAL: HOW TO TRACK OUR PROGRESS**

CSWB hosts a transparency portal on the Adams County website. The portal includes interactive maps and dashboards, allowing residents the opportunity to investigate code violations in their neighborhood or track CSWB’s progress in ending homelessness in Adams County.

**FOR MORE INFORMATION, VISIT:**  
[adcogov.org/community-safety-well-being](http://adcogov.org/community-safety-well-being)



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## **MESSAGE FROM COMMUNITY SAFETY & WELL-BEING DIRECTOR MATT RIVERA**

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For the Adams County Community Safety & Well-Being department, 2023 will be remembered as a period of incredible growth and strategic sustainability. We continue to hear from our community and commissioners, helping us create clarity on what is most important to our residents. Therefore, there was an intentional move to increase direct services while advancing many of the newer initiatives developed in recent years. The addition of the Block Party Trailer and expansion of the Tool Shed program speaks to our efforts – with the former introducing a new way for communities to engage and recreate, and the latter doubling our capacity and reach for a heavily utilized program. As a result, the Tool Shed experienced a 200%+ increase in usage and the Block Party Trailer exceeded expectations in its first season.

The year also saw us expand our graffiti program into other jurisdictions through formal intergovernmental agreements. This move demonstrates our commitment to community enrichment and responsible service delivery. With this innovative approach, we can leverage and scale existing resources, invest more in our lived experience workforce development program, and achieve efficiencies to beautify our region regardless of boundary lines. We have positioned ourselves as an innovative leader in local government by living our mission and vision and cleaning more than 2,800 instances of unsightly graffiti from public and private spaces.

Further reinforcing our industry-leading and innovative work, our Poverty Reduction Unit continued to shine while assisting some of our most vulnerable neighbors. The team made gains to address food insecurity with Project Grow, passed the \$750,000 mark in return on investment from our landlord-tenant mediation service, secured more than \$1 million in grant funding, and assisted hundreds of unhoused people with resource connection, housing, and sheltering. Their practices and approaches were highlighted as part of a national presentation during the International City/County Management Association's annual conference.

Similar successes are found throughout the department, in areas such as Data and Evaluation, Community Corrections, and Business Services – and all play an integral role in our overall performance. In fact, it was the entire team who helped us reach new heights and maintain a culture of excellence. As such, this year belongs to our amazing staff and their tireless dedication to public service.

As always, I humbly thank those who contributed to another outstanding year, including our county's Executive Leadership Team and the Board of County Commissioners (BoCC).

# Accomplishments



## IMPROVE SYSTEMS

- Created a data warehouse for countywide homelessness program data. This warehouse was facilitated by data-sharing agreements with Aurora, Commerce City, Northglenn, Thornton, and Westminster.
- Completed a data audit of the first year of CSWB's parking program.
- Conducted an evaluation of the Code Compliance team's operations for the last five years.
- Completed a cost-benefit analysis of the county's tenant-landlord mediation program.
- Hired additional code compliance staff to improve service delivery.

- Developed the pilot "Achieving Compliance Together" program for industrial and commercial proactive education and outreach in the Federal Corridor which launched in January 2024

- Expanded the seasonal graffiti program with intergovernmental agreements.

- Planted 39 trees in the residential neighborhood at Berkeley Village. The tree plantings were in collaboration with CSWB, Public Works, and Parks, Open Space & Cultural Arts as a way to address environmental equity and the impacts of a Public Works Capital Improvement Project in 2019.

## ELEVATE PEOPLE

- Connects 15 residents with housing via Olmstead grants.
- More than 100 evictions prevented via Brothers Redevelopment.

- Planted a new community garden at ACCESS Housing as part of Project Grow. This was done in collaboration with the University of Colorado at Denver's electrical engineering department.

## STRENGTHEN NEIGHBORHOODS

- Launched the first Adams County Block Party Trailer.
- Held the Summer Kick-off Event at Rotella Park.

- Awarded Adams County innovation funds to develop a low-cost vet and pet grooming program.



Community Safety & Well-Being  
**STRATEGIC PLAN**  
**2022 – 2023**

PURSUING  
THROUGH PROSPERITY

**COMMUNITY SAFETY & WELL-BEING**

IMPROVE SYSTEMS

ELEVATE PEOPLE

STRENGTHEN  
NEIGHBORHOODS

Utilizing Data and Technology

Promoting Social Equity

Forward Thinking

Strategic Partnering

Serving Responsibly

Code  
Compliance

Neighborhood  
and Community  
Enrichment

Community  
Corrections

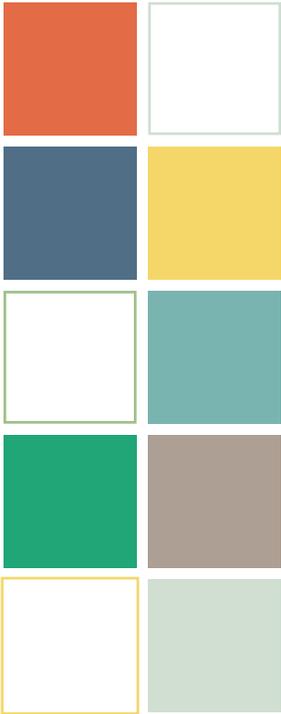
Data Analytics  
and  
Program Evaluation

Animal  
Management

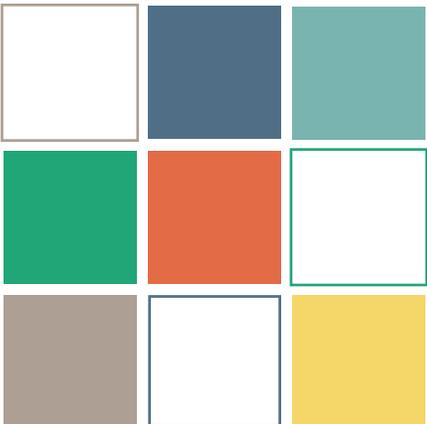
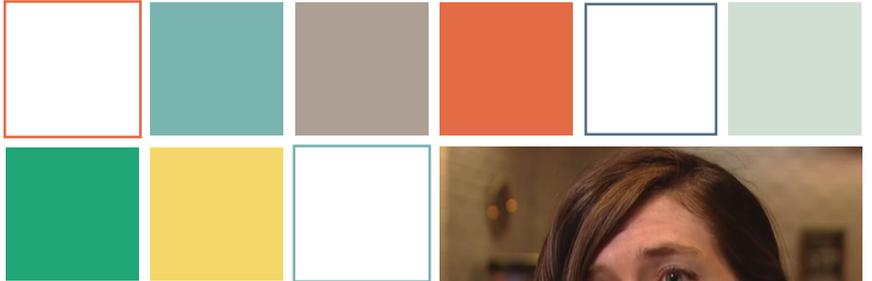
Poverty and  
Homelessness  
Reduction

Race  
Equity

# Improve Systems



**Built For Zero.**  
COMMUNITY SOLUTIONS



COVERING COLORADO FIRST  
**LINDSEY EARL**  
ADAMS COUNTY HOMELESSNESS ADMINISTRATOR

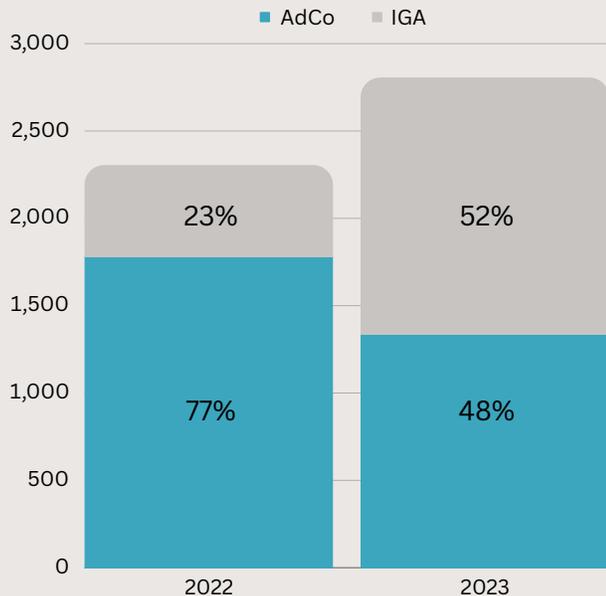


## JUNTOS COLORADO

In January, the Local Government Hispanic Network (LGHN) approved Juntos Colorado’s regional chapter affiliation. The purpose of Juntos Colorado is to help Hispanic professionals better serve their Hispanic communities and help address disparities. In Q3, Juntos hosted an event featuring McKinsey & Co.’s Connected Leaders Academy. Connected Leaders Academy is a training program to assist organizations in making demonstrable progress on inclusion and equity as well as improving talent pipelines. Juntos Colorado events are hosted quarterly.



## GRAFFITI PARTNERSHIPS AND EXPANSION OF SERVICES



In 2023, CSWB’s seasonal graffiti program expanded to begin providing graffiti removal assistance to partners in the region, both private and public. Beginning in April, CSWB began partnerships with the City of Brighton, the City of Federal Heights, and Union Pacific Railroad to assist these organizations in the beautification of Adams County’s roads, neighborhoods, and businesses. CSWB intends to expand this regional partnership in 2024 by entering into agreements with additional jurisdictions and organizations.

## REGIONAL ALIGNMENT ON HOMELESSNESS (RAH)

In 2022, RAH was established to develop a shared vision and strengthen regional coordination to improve outcomes for people experiencing homelessness in Adams County. RAH calls for its partnering jurisdictions, which includes Adams County, its municipalities, and the City and County of Broomfield, to commit to aligning their work in the homelessness space, assigning a staff member to a working Core Team, and sharing data to allow for better knowledge of the population served, causes of homelessness, and potential interventions. The five municipalities utilizing HMIS in Adams County have signed on to a data-sharing agreement: Aurora, Commerce City, Northglenn, Thornton, and Westminster. In addition to municipal partners, Almost Home also signed on to RAH's data-sharing agreement in 2023.

**4,841**

Unique clients accessed homelessness services in Adams County in 2023

- 2023 saw RAH members continue their regional collaboration on developing solutions for reducing homelessness. This collaboration included working together on grant applications, as well as submitting proposals for ARPA funding. One proposal that has already moved forward is toward acquiring land for a nonprofit to establish a tiny home village.
- The group also has a near-final version of the *Regional Alignment on Homelessness: Recommendations for the North Metro Area in collaboration with the Metro Denver Homeless Initiative (MDHI)*. This document contains relevant data, highlights priority populations, and provides recommendations for interventions.
- In 2023, both the City of Arvada and the City and County of Denver joined RAH.

## COMMUNITY CORRECTIONS AUDITS

One of the core functions of the Community Corrections team is contract compliance and program oversight. Quality assurance updates are conducted at each of the three corrections facilities to ensure compliance with state and local board standards. Audits can include onsite visits, desk audits, staff interviews, resident interviews, and collaborative audits with the Division of Criminal Justice (DCJ). This year the Community Corrections team collaborated with DCJ on the first round of performance-based contracting audits where programs undergo weeklong audits and can earn different per diems based on performance. The Community Corrections team will be responsible for any follow up after these audits and ensure programs are performing at an appropriate standard.



## COMMUNITY CENTER MAILROOM



In 2022, the PRU launched a mailroom for people experiencing homelessness at the Crossroads Community Center in the City of Northglenn. Unhoused community members who would like to manage their mail sign an agreement, and when

mail is received, outreach staff store it in a locked filing cabinet on their behalf. Navigators are at the Crossroads on Thursday mornings and can distribute the mail. Each year, we assist more than 100 unhoused community members in obtaining their vital documents, information about their public benefits, and connect with loved ones.

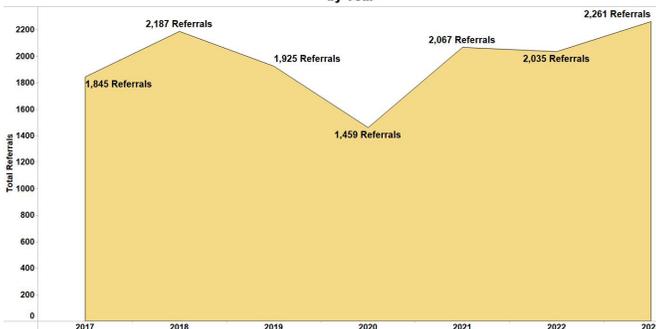
## CODE COMPLIANCE KEY DATA POINT HIGHLIGHT



Two of the Code Compliance team's most important key data points dramatically improved in 2023: days-to-respond and voluntary compliance. These data points are significant because they represent the team's commitment to responsible and consistent public service. Despite a 24% increase in opened cases when compared to 2022, days-to-respond dropped from **seven to five business days (29% reduction)**. Equally as significant, voluntary compliance **increased from 81% in 2022 to 88% in 2023**. Voluntary compliance is a critical data point for CSWB because it reflects the department's philosophy of promoting compliance through collaboration with residents as opposed to disciplinary enforcement.

## COMMUNITY CORRECTIONS REFERRALS INCREASE

Total CCor Referrals Screened by Year



Referrals to CSWB's Community Corrections team continued their post-pandemic surge in 2023. The first three quarters of 2023 were the team's busiest in the last six years. The team processed 297 referrals in March; the most monthly referrals processed since 2017. In total, the team processed 2,261 referrals in 2023; 11% more than in 2022.

## WINTER POINT-IN-TIME (PIT) COUNT



The PIT Count provides a snapshot of the number of people experiencing homelessness on a single day. The Department of Housing & Urban Development (HUD) uses the PIT Count data to make funding decisions. Heather McClure, CSWB Outreach Coordinator, led Adams County's 2023 PIT efforts. Over 100 volunteers surveyed people experiencing homelessness throughout Adams County. 948 individuals experiencing homelessness were surveyed: 105% more than in 2022. Although rates of homelessness increased throughout the Denver Metro, we believe the drastic increase from year-to-year has more to do with increased outreach capacity in Adams County.

## SUMMER PIT COUNT

On July 20, 2023, Heather McClure, CSWB's Homelessness Outreach Coordinator, led Adams County employees in an effort to survey unsheltered residents about shelter and housing preferences as well as related barriers. Overall, the survey team counted 76 unsheltered individuals in unincorporated Adams County and completed full surveys for 43. The team found 100% of respondents have interest in shelter and affordable housing. Campers were particularly interested in long-term, non-congregate options like hotel vouchers, tiny home villages, and supportive housing.



## NATIONAL ASSOCIATION OF COUNTIES' (NACO) CASE STUDY

In March, CSWB was highlighted in a case study by NACO's Familiar Faces Initiative. The Familiar Faces Initiative provides a learning and resource hub for public agencies committed to sharing data across systems to improve the lives of vulnerable residents. CSWB's Data Analytics & Evaluation Manager, Max Cercone, was interviewed for the case study. It highlighted CSWB's innovative work regarding how it manages, analyzes, and shares data generated from programs for people experiencing homelessness.



## DATA & EVALUATION



### Severe Weather Activation Program (SWAP) Cost-Benefit Analysis

- For every dollar spent on providing temporary shelter, the county sees a \$0.70 return via the avoidance of downstream costs associated with chronic, long-term homelessness.

### SWAP 2022-2023 End-of-Season Analysis

- This analysis measured SWAP's outputs from Nov. 2022 – April 2023.

#### Key Insights:

- ▶ 4,469 vouchers distributed (57% of all SWAP vouchers ever distributed)
- ▶ 1,352 clients served (103% more than the 2021-2022 winter season)
  - 12% experienced chronic homelessness as defined by HUD
  - 24% received five-plus vouchers during the 2022-2023 winter season
- ▶ 18,287 nights of unsheltered homelessness averted (204% more than the 2021-2022 winter season)

### Tenant-Landlord Mediation Cost-Benefit Analysis

### 2023 Code Compliance Audit

### First Year Parking Review

- 48.3% of properties identified in the corridor applied for at least one street parking permit.
- There were 478 total instances of warnings and citations. 369 were warnings and 96 were citations.

### Code Compliance Voluntary Compliance (VC) Highlight

- ▶ 2023 88% voluntary compliance (1,065 cases)
- ▶ 2022 81% voluntary compliance (928 cases)

## GRAFFITI DATA COLLECTION UPDATE



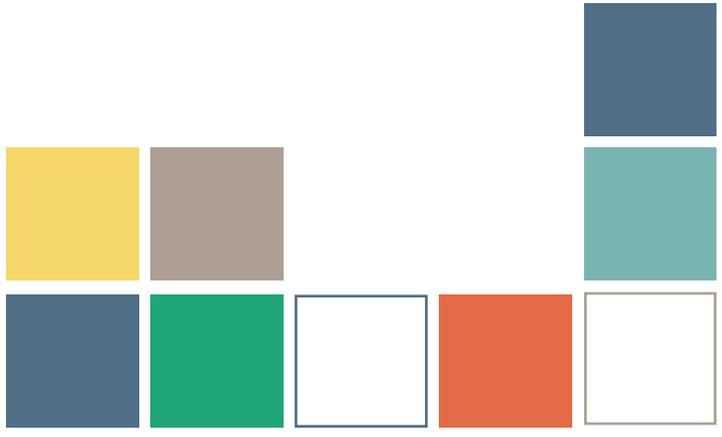
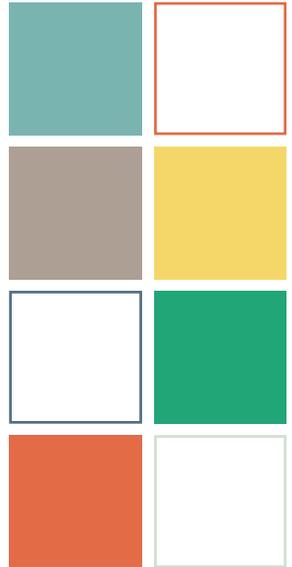
In Q3, CSWB migrated its graffiti data collection process from Accela to Survey123. Survey123's geolocation service allows CSWB to better understand where graffiti is occurring throughout the county and improve plans for its removal. Additionally, with so few graffiti complaints being made to the county (99% of all graffiti removed is proactive), it no longer made sense to manage this important work on a platform built primarily for complaint resolution and tracking.

## CITATION PROGRAM: APPROVED BY BOCC IN 2023



In Q3, the BoCC approved a pilot Code Compliance Citation program to be launched in 2024. This program will allow for citations for an approved list of violations of Adams County Standards and Regulations. This program will begin its pilot in 2024.

# Elevate People



**HOMELESSNESS  
REDUCTION**  
*strategic framework*





**200 ATTENDEES**

## **ELEVATING VOICES: DOCUMENTARY & DIALOGUE**

On Jan. 12, Adams County launched its first Elevating Voices series with Documentary and Dialogue. This included screening of the film *Us & Them* and a panel discussion focused on homelessness, mental health, and trauma. It was a successful event with nearly 200 attendees including elected officials, executive leadership, and staff from local governments, nonprofits, school districts, and the business community. The purpose of the Elevating Voices series is to create discussion toward action through those with lived experience. One elected official who attended stated all he had known about homelessness prior was what he had seen or heard from others but felt empathy and empowered to act following the documentary.



## **LIVED EXPERIENCE COMMITTEE (LEC)**

The LEC is a working group of residents from Adams and Jefferson counties who have previously experienced homelessness that meets to discuss various issues and initiatives surrounding housing instability and the housing continuum. The LEC was formed with the intention to gather the unique perspectives

and input from members of the community who have been directly impacted by homelessness. The LEC is held quarterly and is well attended by approximately 8-10 members consistently. Jessica Kalkmann coordinates and facilitates these meetings while committee members provide feedback on current community projects, advise on potential future initiatives, and offer suggestions for improvement. In exchange for their time, all committee members are provided dinner, transportation (if needed), and a \$40 honorarium. Examples of the LEC's work include providing input on a project proposal for a day shelter in Adams County, discussing the feasibility of launching a 24/7 peer-run support hotline for people experiencing homelessness, and brainstorming ideas to address public health issues associated with encampments.

## TEMPORARY RESPITE HOUSING



In August 2023, Adams County used Emergency Solutions Coronavirus funds to shelter 20 households experiencing unsheltered and situational or temporary homelessness

for 21 days in the Hometowne Studios to keep them safe as they take the final steps to end their homelessness. This program was able to shelter families who are not generally accommodated in traditional shelters such as couples without children and people with emotional support animals. Several participants were able to secure employment and housing during their hotel stay.



*Jack Regnbogen, Deputy Executive Director and David Valleau, Housing Attorney.*

## MOBILE HOME INITIATIVE

Colorado Poverty Law Project (CPLP) won an Eagle Award with Housing Colorado in May for their Mobile Home Initiative (MHI) program, which first launched in Adams County in spring 2020. The MHI focuses

its efforts on protecting residents living in mobile homes by offering free legal advice and representation, know-your-rights training, referrals to community partners, and housing justice advocacy at the state and local level. Adams County launched this program to support residents in mobile home communities and CPLP has since expanded this program in other cities and counties throughout the state.

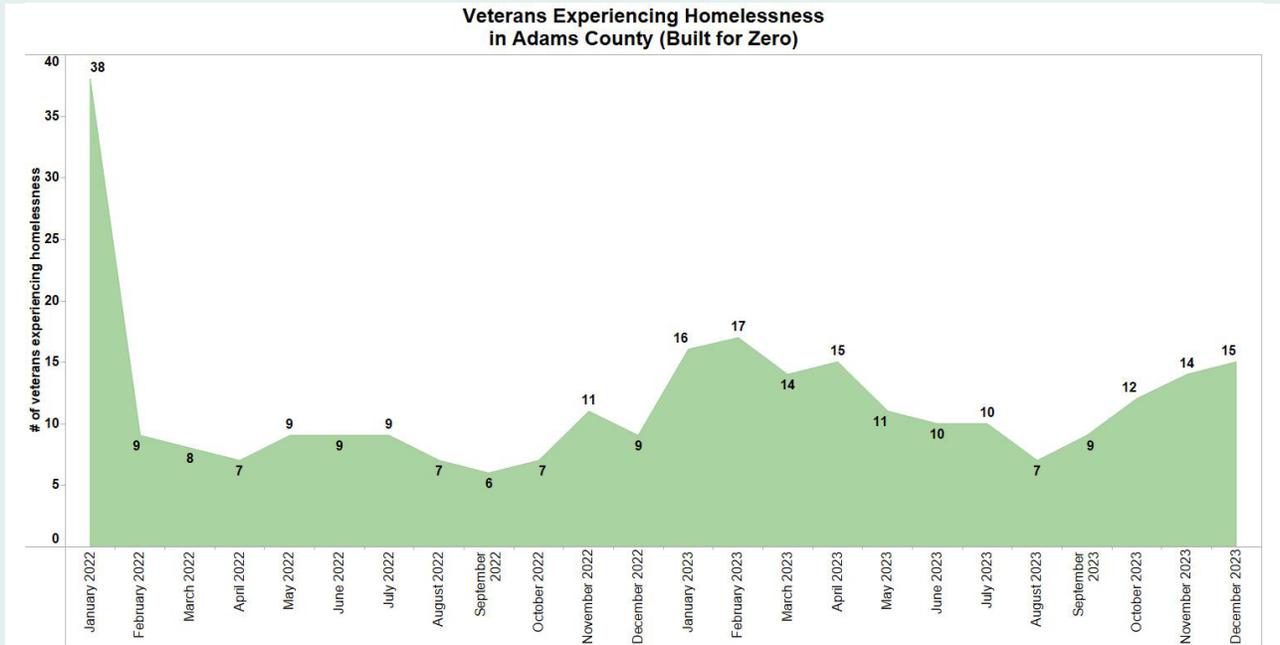


## OLMSTEAD GRANTS

The Atlantis Community Foundation was awarded 30 Olmstead Advancement state housing vouchers in partnership with Adams County to house people experiencing housing insecurity with complex medical needs. Within three weeks of posting a screening form for state housing vouchers, CSWB matched 15 Adams County residents via referrals from the Adams County Street Outreach Network. These community members would otherwise have an incredibly difficult time finding stable housing without support. Once leased, the voucher recipients will have support from the Bayaud Enterprises, H.E.A.R.T Counseling Center, and the Atlantis Community Foundation to be able to thrive in their independent housing.

15

CSWB matched 15 Adams County residents via referrals from the Adams County Street Outreach Network.



## BUILT FOR ZERO

Adams County attained the Built for Zero quality data certification for veterans experiencing homelessness – a crucial achievement in the pursuit of ending veteran homelessness, and, ultimately, all forms of homelessness. The term “quality data” defines our ability to account for each veteran experiencing homelessness by name in real time and makes up the By-Name List which plays a pivotal role in defining

the extent of veteran homelessness in a region. This data provides insight into the continuous influx and outflow of veterans experiencing homelessness, enabling us to assess our progress toward reaching a functional zero for homelessness. Community Solutions certified this data reliability over a rigorous three-month reporting period ending in September.



## LYFT

The Lyft Concierge Program has helped 658 unique individuals with a total of 1,297 rides in 2023. These rides have helped people experiencing housing instability access services like vital record acquisition, housing searches, medical appointments, and much more.

**1,297**

Rides provided to Adams County residents experiencing housing instability.

## LOW-COST VET SERVICES



In Q3, Animal Management began the purchase of grooming kits for CSWB’s low-cost vet and grooming program. This program aims to address the issue of pet surrender caused by lack of access to veterinary care and grooming, particularly for those facing mobility or economic challenges. The project aims to keep pets with their owners by providing low-cost veterinary and grooming services. This will also reduce the number of surrenders at the shelter.



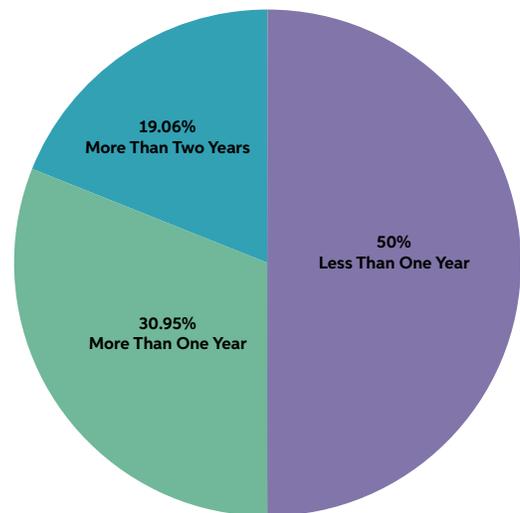
CSWB launched its new employment program, Up & Adams. In partnership with Adams County’s Workforce Business Center (WBC), Up & Adams connects people experiencing homelessness to job opportunities that work toward permanent employment. Participants will be placed in paid internships with employers, learn on-the-job skillsets, and receive support with resume writing, practice interviews, and other employment-related support services. Since launching in Q2, 32 individuals have been referred to the program.

## STREET OUTREACH UPDATE



CSWB’s street outreach team consists of one Community Outreach Coordinator and one Community Justice Navigator. This small team leads CSWB’s face-to-face outreach efforts for people experiencing homelessness. On average, the outreach team enrolls 11 new clients per quarter for homeless services. The outreach team is currently working with 42 active clients, the majority of whom were enrolled in services in 2023. 15 clients connected with the CSWB outreach team successfully exited homelessness in 2023, 11 of which exited to their own apartments.

**Length of Services  
Current Outreach Clients**



- 50% have been enrolled for less than one year
- 31% have been enrolled for more than one year
- 19% have been enrolled for more than two years

# RACE EQUITY OUTREACH

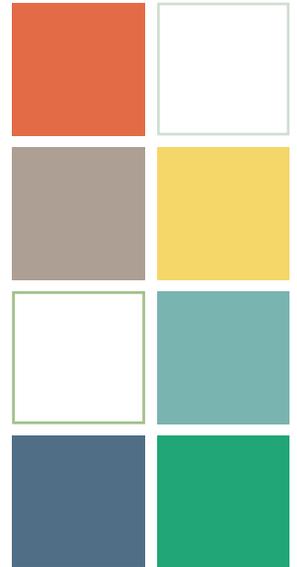
As we recognize the importance of elevating community voices, CSWB began connecting with residents at events to help drive the department's race equity work forward. The top three areas residents would like to see investments in that help alleviate racial disparities are housing (21%), education (20%), and mental health access (20%). When asked why residents don't engage with Adams County, 43% of the respondents said they did not know how, highlighting the importance of continued outreach and building relationships with our communities.

# Strengthen Neighborhoods

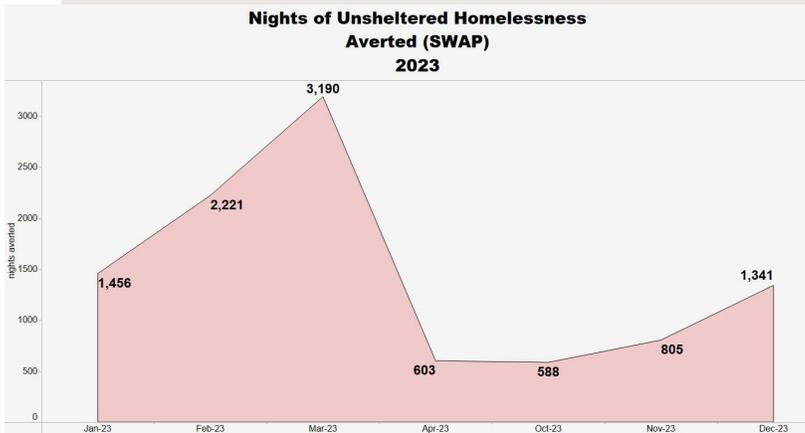


**Brothers Redevelopment, Inc.**

Housing • Home Modification & Repair • Housing Counseling



# Strengthen Neighborhoods



## SWAP

SWAP continues to serve hundreds of people experiencing homelessness every month during the winter season. More than 16,000 nights of unsheltered homelessness were averted in 2023. This was made possible via the dispersion of 3,500+ hotel/motel vouchers this year.

## BLOCK PARTY TRAILER

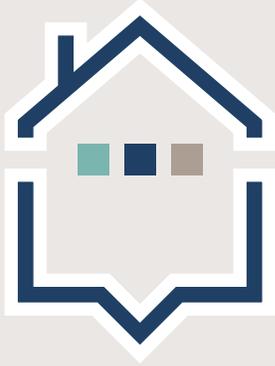
The Adams County Block Party Trailer was rolled out for its pilot season in 2023 and the program was very successful. Several neighborhoods around the county took the opportunity to connect with their neighbors through cornhole, pickleball, outdoor movies, and all the other exciting offerings we packed into a 6' x 12' trailer. The Block Party Trailer also toured the county promoting the free program at various community events from Bennett to Sherrelwood.



# 208%

## TOOL SHED PROGRAM

208% increase in reservations when compared to 2022. Top three requested tools: Electric Cords, Lawn Mower, and Weed Trimmer.



## TENANT-LANDLORD MEDIATION

The Housing Counseling & Mediation program picked up momentum in 2023. For this program, Brothers Redevelopment, Inc. mediates tenant-landlord disputes at no cost to participants. In 2023, Brothers managed 291 cases, 33% of which resulted in a positive resolution such as an eviction avoided or agreed upon payment plan. According to the University of Arizona eviction calculator, each eviction costs taxpayers \$10,400 in downstream costs so this program has a return of 3:1 to Adams County through a relatively small upfront cost. This program has been so successful it has been adopted by surrounding counties.

## ADAMS COUNTY CONNECT SUMMER KICK-OFF

The Adams County Connect Summer Kick-Off event took place at Rotella Park on Saturday, May 23, organized by CSWB Neighborhood Services. CSWB's team works to engage with our communities in a meaningful way by organizing events like this to connect Adams County residents with enrichment programming and resources. The event showcased an impressive lineup of over forty resource tables, where residents could access various services while enjoying offerings of food trucks, live performances, face painting, interactive art stations, bounce slides, an inflatable sports area, and a nerf arena.



## PROJECT GROW

Project Grow is a program intended to address food insecurity by planting community gardens at nonprofit, residential locations within Adams County. On Aug. 19, Corbin Hamilton and Rachel Jakubowski from CSWB teamed up with Lary Speakman, Senior Instructor for the Electrical Engineering department with the University of Colorado-Denver, to install the newest community garden for Project Grow at ACCESS Housing. Professor Speakman constructed a plan to utilize rainwater collection to water this vegetable garden. This will allow the residents at ACCESS Housing to have healthy vegetables to add to their meals and to even help them build their gardening skills with this fall harvest.





### **ACHIEVING COMPLIANCE TOGETHER (ACT) PILOT PROGRAM**

Neighborhood Services began development of a proactive code compliance initiative that launched in January 2024. ACT will focus on collaborative efforts in the Federal Corridor of Adams County to educate commercial/industrial owners and bring the area into compliance through proactive efforts. Dedicated staff will focus on the corridor. Two public meetings with businesses and property owners were held on Dec. 7 at the Adams County Government Center.



### **OUTREACH AT MOBILE HOME PARK**

After preventing evictions at a mobile home park in Adams County, PRU hosted an outreach event to connect residents to community partners and resources. Colorado Poverty Law Project, Brothers Redevelopment, and the Mexican Cultural Center joined CSWB to talk about their respective organizations, resources available to residents, and how to access them. Neighborhood Services was also there to talk about creating neighborhood groups, the Tool Shed, and the Block Party Trailer as ways to build advocacy. This was an opportunity to work toward building trust with residents who don't often know how to connect with local government.

**KEY DATA POINTS (KPI)**

DIVISION	KPI	2022	2023	CHANGE
Code Compliance	Voluntary Compliance	81%	88%	7% points
	Average Response (in days)	7	5	-29%
	Total Cases	1,500	1,860	24%
Graffiti	Removals	2,307	2,824	22%
Animal Management	Average Minutes to Resolve Calls for Service (in minutes: seconds)	20:36	23:44	+3:08
Poverty Reduction	Nights of Unsheltered Homelessness Averted (SWAP)	16,125	10,204	-37%
Poverty Reduction	No-Cost Transportation (rides)	1,415	1,297	-8.3%
Community Corrections	Referrals Processed	2,035	2,261	11%

**TEAM ACCOMPLISHMENTS**

**CODE FOR AMERICA – COMMUNITY LEADERSHIP AWARD**



CSWB was the recipient of Code for America’s Community Leadership award. The Community Leadership award goes to an individual or group that leveraged lived experience and partnered with government to address inequities in service delivery. This award recognized the collaboration between CSWB and the Code for America fellows that developed the digital intake application for SWAP. This digital intake platform helps Adams County avert thousands of nights of unsheltered homelessness every winter season.



## VOLUNTEERS OF AMERICA COLORADO (VOAC) EXCELLENCE IN GOVERNMENT AWARD

In April 2023, Adams County and CSWB received the Excellence in Government Award alongside Commerce City in recognition for its support in VOAC's new Aging and Nutrition Services building in Commerce City. CSWB assisted VOAC in navigating Commerce City's processes and connecting VOAC with key stakeholders to move forward their cutting-edge kitchen and warehouse in our community.



JOE CAMACHO

## PUBLIC MANAGEMENT MAGAZINE AWARD

Joe Camacho, CSWB's Race Equity Coordinator, was highlighted in the September issue of Public Management magazine. In the feature, Hispanic Voices in Local Government: Building Inclusion into a Changing Workplace, Joe discussed Adams County's external efforts to implement programming designed to address racial and ethnical disparities and the benefits of organizations like LGHN.

*"Those of us in local government want support, community, and a sense of belonging. When we have organizations like LGHN, they give us a space to connect with others like us who face similar struggles, and we learn to navigate difficult situations and unconformable conversations."* - Joe Camacho, Race Equity Coordinator



## CSWB AT INTERNATIONAL CITY/COUNTY MANAGEMENT ASSOCIATION (ICMA) 2023

On Sept. 30, CSWB's Paolo Diaz and Max Cercone presented at ICMA's 2023 annual conference alongside Metro Denver Homeless Initiative executive director, Dr. Jamie Rife. The three outlined best practices for collaborating regionally to develop strategies and programming to reduce homelessness. The team also outlined how the Regional Alignment on Homelessness began in Adams County as well as how data insights have driven new programming throughout the region.



## CSWB IN THE NEWS

CSWB’s Lindsey Earl, CSWB Administrator, was interviewed by CBS Colorado to discuss Adams County’s efforts to provide solutions for the county’s population experiencing homelessness. In the interview, Lindsey outlined the county’s strategy for utilizing \$29 million in American Rescue Fund dollars to address housing and homelessness.

## GRAFFITI IN THE NEWS

Ryan Dodge and David Halburd were highlighted by Fox 31 regarding their hard work in the Graffiti Removal program. The articles applauded the county’s seasonal graffiti program that aims to help those experiencing homelessness and collaborates with other municipalities, such as the City of Brighton.



## DEPARTMENT PROMOTIONS AND CERTIFICATIONS



### Johanna Siens

Promoted to Community Corrections Administrator.

### Catherine Osmundson

Promoted to Business Services Manager.





**Max Cercone**

Promoted to Data Analytics & Evaluation Manager.



**Heather McClure**

Promoted to Homelessness Outreach Coordinator.



**Carla Jandro**

Passed her International Property Maintenance Code certification.



**Katie Burczek**

Promoted to CSWB Administrator.

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# LOOKING FORWARD

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# 2024 Goals

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**SAFE PARKING RAPID REHOUSING ACCELERATOR**

**UP & ADAMS + HOUSING**

**ADAMS COUNTY COUNCIL FOR RACE EQUITY (ACCRE)**

**PEH DATA PORTALS FOR MUNICIPAL PARTNERS**

**ACHIEVING COMPLIANCE TOGETHER (ACT)**

**CODE COMPLIANCE CITATION PROGRAM**

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# CSWB Contacts

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## CSWB DEPARTMENT

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### Community Corrections

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### Data Analytics & Evaluation

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### Poverty Reduction Unit

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ADAMS COUNTY

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COLORADO

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