
Adams County

COMMUNITY SAFETY & WELL-BEING

2023

QUARTER 1 REPORT



Data reflective of January 1, 2023 - March 31, 2023

Elevate People

MOBILIZING MENTAL HEALTH

Community Safety & Well-Being's collaboration with H.E.A.R.T. Counseling continued in Q1 for our mobile mental health program. We received approval for funding to expand this program. A trailer will be refurbished and mobilized so that mental health services can be performed in the field to reduce the barriers that people experiencing homelessness face when attempting to access mental health services, including transportation and leaving their belongings for an extended period.



ADAMS COUNTY
HEALTH DEPARTMENT

Your Health. Our Mission.

The Office of Emergency Management (OEM) collaborated with the Adams County Health Department in distributing COVID test kits to the community. This includes providing kits to stakeholder agencies.



COMMUNITY PREPAREDNESS

On March 21st, a community preparedness presentation was made to the Denver Area Association of Records Managers. On March 23rd, an animal preparedness presentation was delivered to the Town of Bennett.

Elevate People

ELEVATING VOICES

Documentary & Dialogue

On January 12th, Adams County launched its first Elevating Voices series with *Documentary and Dialogue*. This included a screening of the film *Us & Them* and a panel discussion focused on homelessness, mental health, and trauma. It was a successful event with nearly 200 attendees including elected officials, executive leadership, and staff from local governments, nonprofits, school districts, and the business community. The purpose of the Elevating Voices series is to create discussion towards action through those with lived experience. One elected official who attended stated that all he had known about homelessness prior was what he had seen or heard from others but felt empathy and empowered to act following the documentary.



200
attendees



CREATED DISCUSSIONS
TOWARDS ACTION WITH
THOSE WITH LIVED
EXPERIENCE

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Elevate People

LIVED EXPERIENCE COMMITTEE

On March 15th, Adams County, in partnership with Jefferson County, held its first Lived Experience Committee meeting for residents experiencing homelessness. The lived experience committee plans to meet quarterly. Seven participants attended the first committee meeting and defined their purpose as:

“Bridge suburban counties to increase outreach and hope to end homelessness.”

NAVIGATE ADAMS RESOURCE FAIR

On March 23rd, Adams County and Commerce City combined efforts to host a Navigate Adams Resource Fair at Impacto de Fe in Commerce City. There were 34 vendors in attendance to connect residents to their resources and services.



34
vendors

Improve Systems

JUNTOS COLORADO

In January, the Local Government Hispanic Network (LGHN) approved Juntos Colorado's regional chapter affiliation. The purpose of Juntos Colorado is to help Hispanic professionals better serve their Hispanic communities and help address disparities. Juntos Colorado then hosted a virtual meeting and professional development opportunity on February 23rd that included 35 people in attendance across 14 different jurisdictions.



35
attendees

14
jurisdictions

CYBER SECURITY REGIONAL EXERCISE

The Office of Emergency Management collaborated closely with ITI to develop and deliver an in-depth cybersecurity for the county on March 15th. 13 members of ITI, including the director, met with OEM, Communications, and an external evaluator to walk through a response to a simulated coordinated cyber attack. The exercise was critical in assisting ITI to work on lines of communication during an incident and to update incident response playbooks. This event was held in conjunction with 17 other jurisdictional events regionally.

Improve Systems



EXPANDED GRAFFITI REMOVAL

Neighborhood Services (NS) continues to work on agreements with the Colorado Department of Transportation, railroads, Federal Heights, and Brighton toward a regional graffiti collaboration. This program will launch in April/May 2023.

COMMUNITY CORRECTIONS CORE SECURITY AUDITS

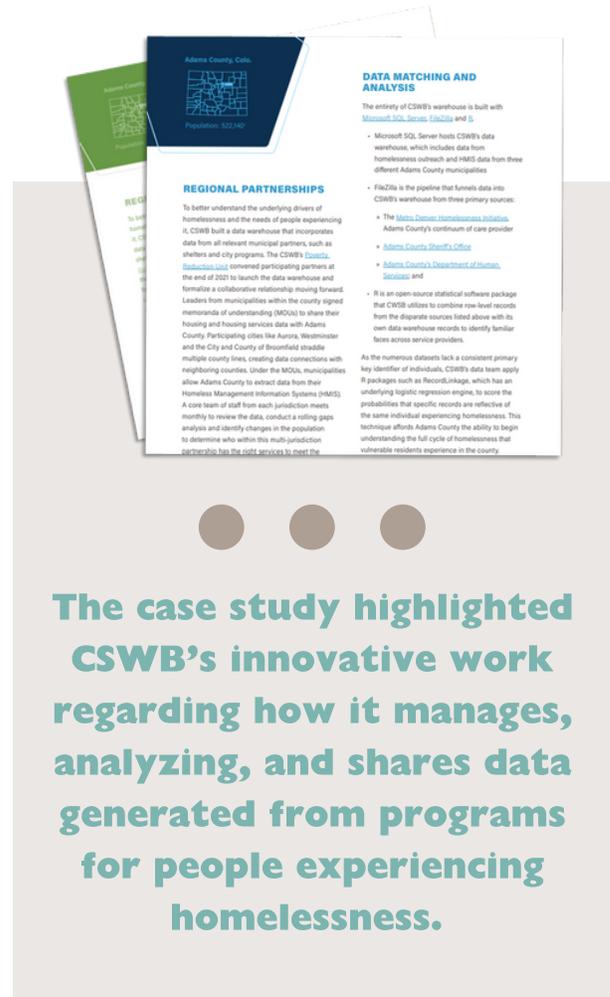
The Community Corrections team assisted the State of Colorado in the Core Security Audits of two programs in the first quarter. This audit ensures that programs adhere to fundamental security expectations such as headcounts, substance testing, and staffing.



Improve Systems

NATIONAL ASSOCIATION OF COUNTIES CASE STUDY

In March, CSWB was highlighted in a case study by The National Association of Counties (NACo's) Familiar Faces Initiative. The Familiar Faces Initiative provides a learning and resource hub for public agencies committed to sharing data across systems to improve the lives of vulnerable residents. CSWB's Sr. Performance Analyst, Max Cercone, was interviewed for the case study. The case study highlighted CSWB's innovative work regarding how it manages, analyzing, and shares data generated from programs for people experiencing homelessness.



REGIONAL PARTNERSHIPS

To better understand the underlying drivers of homelessness and the needs of people experiencing it, CSWB built a data warehouse that incorporates data from all relevant municipal partners, such as shelters and city programs. The CSWB's [County, Illinois](#) convened participating partners at the end of 2021 to launch the data warehouse and formalize a collaborative relationship moving forward. Leaders from municipalities within the county signed memoranda of understanding (MOUs) to share their housing and housing services data with Adams County. Participating cities like Aurora, Westminster and the City and County of Broomfield straddle multiple county lines, creating data connections with neighboring counties. Under the MOUs, municipalities allow Adams County to extract data from their Homeless Management Information Systems (HMIS). A core team of staff from each jurisdiction meets monthly to review the data, conduct a rolling gaps analysis and identify changes in the population to determine who within this multi-jurisdiction partnership has the right services to meet the

DATA MATCHING AND ANALYSIS

The entirety of CSWB's warehouse is built with [Microsoft SQL Server](#) and [Snowflake](#).

- Microsoft SQL Server hosts CSWB's data warehouse, which includes data from homelessness outreach and HMIS data from three different Adams County municipalities.
- FineGrain is the pipeline that funnels data into CSWB's warehouse from three primary sources:
 - The [Habitat for Humanity](#), Adams County's continuum of care provider.
 - [Adams County Sheriff's Office](#).
 - [Adams County's Department of Public Services](#) and
- It is an open-source statistical software package that CSWB utilizes to combine row-level records from the disparate sources listed above with its own data warehouse records to identify similar faces across service providers.

As the numerous datasets lack a consistent primary key identifier of individuals, CSWB's data team apply R packages such as RecordLinkage, which has an underlying logistic regression engine, to score the probabilities that specific records are reflective of the same individual experiencing homelessness. This technique affords Adams County the ability to begin understanding the full cycle of homelessness that vulnerable residents experience in the county.

The case study highlighted CSWB's innovative work regarding how it manages, analyzing, and shares data generated from programs for people experiencing homelessness.



Strengthen Neighborhoods

SEVERE WEATHER ACTIVATION PROGRAM



SWAP continues to serve hundreds of people experiencing homelessness every month during the winter season. More than 7,000 nights of unsheltered homelessness were averted in Q1 2023. This was made possible via the dispersion of 2,000+ hotel/motel vouchers this quarter.



7,000+

nights of unsheltered
homelessness averted



2,000+

hotel/motel vouchers
were distributed

COMMUNITY PREPAREDNESS TRAILER AND MASS CARE VEHICLE

A Community Preparedness trailer was obtained to support the community preparedness program to allow for support equipment and materials to be transported to multiple events across the county. In conjunction with the Adams County Health Department, OEM secured a mass care transport vehicle capable of towing our large mass care/sheltering trailers and supporting public health operations as well.

Data reflective of January 1, 2023 - March 31, 2023

Strengthen Neighborhoods

BLOCK PARTY TRAILER

The Block Party Trailer is a complimentary program for unincorporated Adams County residents intended to build and strengthen neighborhoods. The program is administered by the Neighborhood Services division in the Community Safety and Well-Being Department on a first come, first served basis. The Block Party Trailer includes items such as road barricades, sporting goods, coolers, tables, chairs, and a sound system. The Block Party Trailer will launch in Spring 2023.



● ● ●
**Launching
Spring 2023**

WHAT'S IN THE TRAILER?



**SOUND
SYSTEM**



**SPORTING
GOODS**



**ROAD
BARRICADES**

AND MUCH MORE!

Data reflective of January 1, 2023 - March 31, 2023

Strengthen Neighborhoods

69

tenant/landlord
mediations

BROTHERS REDEVELOPMENT

CSWB's partnership with Brothers Redevelopment continues to benefit economically unstable residents throughout Adams County. In Q1, Brothers completed 69 tenant/landlord mediations, 25 of which resulted in a resolution between parties.

NCR GRANT PROJECTS

More than \$4.5 million dollars in federal grants were awarded across the region to support disaster response and recovery. OEM participated on the grant review and scoring committee that established the Integrated Priority List (IPL) for submitted projects. Adams County secured a project for \$150K for a quick connect generator at the Bennett Recreational Center which is used as a primary emergency shelter.

\$150K

grant
awarded



for a quick connect
generator

Data reflective of January 1, 2023 - March 31, 2023

Strengthen Neighborhoods

ANIMAL MANAGEMENT

743

CALLS FOR SERVICE

▼ **-17%** when compared
to Q1 of 2022

22:36

**MINUTES TO COMPLETE
CALLS FOR SERVICE**

▼ **-2%** when compared
to Q1 of 2022

CODE COMPLIANCE

422

NEW CASES

▲ **78%** when compared
to Q1 of 2022

5

**AVERAGE DAYS TO
RESPOND**

▼ **-50%** when compared
to Q1 of 2022

86%

**% OF VOLUNTARY
COMPLIANCE YTD**

▼ **-5%** when compared
to Q1 of 2022

GRAFFITI REMOVAL

256

NEW CASES

▼ **-26%** when compared
to Q1 of 2022

2%

**% OF CITIZEN
COMPLAINTS**

▲ **100%** when compared
to Q1 of 2022

Data reflective of January 1, 2023 - March 31, 2023

Data Transparency

QUARTERLY & YEAR -TO-YEAR COMPARISONS

KPI	Q1 ('23)	Q4 ('22)	% Change	YTD	Prior YTD	% Change
Voluntary Compliance (Code Compliance)	84%	78%	8%	84%	80%	5%
Average Response in Days (Code Compliance)	5	8	-38%	5	10	-50%
Graffiti Removed	256	435	-41%	256	348	-26%
Average Response in Minutes (Animal Management)	22:36	17:46	27%	22:36	23:08	-2%
Nights of unsheltered homelessness averted	6,867	10,790	-36%	6,867	5,303	29%
ComCor Referrals	635	431	47%	635	561	13%
CodeRed Enrollments	48,446	34,075	70.3%	48,446	20,319	138%

NOTE: Accela Platform for administrating code compliance cases.

Chameleon for measuring animal management.

SWAPP for the digital intake form for the SWAP program.

Community Correction database.

CodeRed database.

Voluntary Compliance includes code compliance cases that were observed in violation and received a letter.

Employee Recognition

Adams County's Employee of the Season

On January 24th, our Community Justice Navigator Specialist Heather McClure was named Adams County's Employee of the Season. She uses her lived experience to elevate Adams County's most vulnerable residents. Since Heather has been doing homelessness outreach since 2020, she has transitioned at least 12 of Adams County's highest needs residents to stable housing. She essentially taught herself social work and now even trainings other employees and communities on best practices.



David Halburd and Quinten Owens joined the Neighborhood Services teams. They support the code compliance team and the animal management team, respectively.



COLORADO
**Division of Homeland Security
& Emergency Management**
Department of Public Safety

Kyle Lopez from OEM was recognized by the Colorado Access & Functional Needs conference for exemplary efforts tied to the CMIST Resource memory tool and Whole Community Inclusion.

Employee Recognition

COMMUNITY LEADERSHIP AWARD

CSWB was the recipient of Code for America's Community Leadership award. The Community Leadership award goes to an individual or group that leveraged lived experience and partnered with government to address inequities in service delivery. This award recognizes the collaboration between CSWB and the Code for America fellows that developed the digital intake application for SWAP.

CODE *for*
AMERICA



RECOGNIZES THE COLLABORATION THAT DEVELOPED THE DIGITAL INTAKE APPLICATION FOR SWAP.



Dean Berenbaum

Dean obtained his Colorado Emergency Manager certification at the CEMA conference



Kyle Lopez

Kyle has obtained his International Association of Emergency Managers, Emergency Manager certification which also certifies him as a Colorado Emergency Manager