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Adams County

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**COMMUNITY SAFETY  
& WELL-BEING**

**2022**

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**QUARTER 3 REPORT**

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Data reflective of July - September 2022

# Elevate People

## BUILT-FOR-ZERO

### Veteran Homelessness Reduction

Community Safety & Well-Being's (CSWB) Poverty Reduction Unit (PRU) has piloted the Built-for-Zero model by focusing on veterans experiencing literal homelessness. At the highest point, 39 Veterans Affairs (VA)-eligible people were on a by-name list: a comprehensive list of every person in a community experiencing homelessness, updated in real time. As of September 2022, the list was reduced to six veterans – an 85% reduction. CSWB is on track to reach functional zero for veteran homelessness by January 2023.

39

VA-ELIGIBLE PEOPLE ON A BY-NAME LIST BEFORE PARTNERSHIP

6

VA-ELIGIBLE PEOPLE ON A BY-NAME LIST AFTER PARTNERING

85%

REDUCTION IN VETERAN HOMELESSNESS BY SEP. '22

0

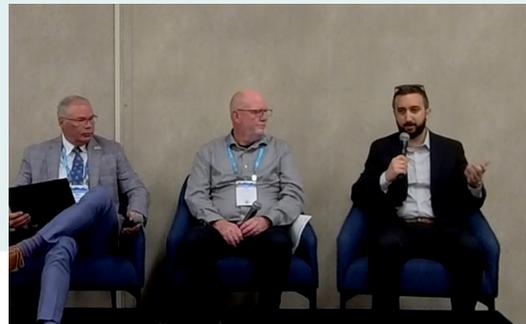
GOAL FOR HOMELESS VETERANS BY JAN. '23

During the 2022 National Association of Counties (NACo) annual conference, hosted by Adams County at the Gaylord of the Rockies, Lindsey Earl and Max Cercone were invited to speak on their diversity, equity, and inclusion work and on data-sharing practices.

### "Framework for Advancing Diversity, Equity, & Inclusion to Transform County Government"



### "Sharing Data Across Justice & Behavioral Health Systems"



Data reflective of July - September 2022

# Elevate People

## MOBILE MENTAL HEALTH

The PRU initiated a Mobile Mental Health partnership with H.E.A.R.T Counseling. During the month of August, 20 residents were referred for mental health services. The average time it took for residents to complete an intake was 10 days, but many intakes were done immediately. Prior to the collaboration, it took approximately 8-12 weeks for a resident to receive a mental health intake. This collaboration has supported an 82% reduction in time of an intake.



**H.E.A.R.T Counseling Center, LLC**  
Healing, Empowerment, Acceptance, Respect, & Transformation

20

RESIDENTS REFERRED FOR MENTAL HEALTH SERVICES

10

AVERAGE DAYS IT TOOK FOR RESIDENTS TO HAVE A MENTAL HEALTH INTAKE

82%

REDUCTION IN INTAKE TIME



## PREPARING THE COMMUNITY

Kyle Lopez, Emergency Management Coordinator, has been out in the community spearheading CSWB's community preparedness efforts. He also developed a training for residents and presented it in July to the residents of Bennett.

The Office of Emergency Management (OEM) team provided resources and information at 11 additional events including Welby Days, Arvada Days, and the Brighton Rotary Club.

Data reflective of July - September 2022

# Improve Systems

## STRUCTURED DECISION MAKING TOOL

Community Corrections (ComCor) processes referrals from the Department of Corrections (DOC) and the 17th Judicial Court system. The Structured Decision Making Tool (SDMT) is used to provide research-based guidance on whether a client is accepted into the ComCor program.

By weighing what research proves to be risk factors for recidivism and a professional's direction, the tool attempts to provide more comprehensive guidance on the process.

**504**

REFERRALS PROCESSED

**49%**

CONGRUENCY WITH  
STRUCTURED DECISION  
MAKING TOOL

S&E Consulting completed an analysis of the current SDMT and presented findings to the ComCor Board and Screening Committee. Screening Committee members are currently piloting a revised tool and providing feedback to the consultants.



## SEVERE WEATHER ACTIVATION PLAN (SWAP)

The Data Team utilized cost-benefit methodology to determine the efficiency of the SWAP program. According to our models, the program had a return on investment of approximately \$625,000-\$740,000.



**\$625,000**

to

**\$740,000**

RETURN ON INVESTMENT

Data reflective of July - September 2022

# Improve Systems



## THE EMERGENCY OPERATIONS CENTER (EOC)

The OEM team manages and provides trainings for the EOC. The EOC is used during emergency events to collaborate with other departments and jurisdictions to provide support and resources.

The team collaborated with Douglas County to update the communication structure of the EOC. This update allows staff to quickly and efficiently share information and to track incident resources.

## CodeRED™

*OnSolve CodeRED is a cloud-based, public alerting and residential safety alerting system for government agencies to send geo-targeted urgent alerts to their residents. The OEM team continues to advocate for opt-ins from residents, businesses, and employees in Adams County.*

# 661

**NEW OPT-INS FOR THE  
CODERED ALERT SYSTEM  
FOR ADAMS COUNTY.**



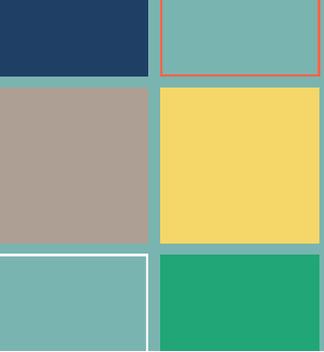
**DEVELOPED AN  
EVACUATION, SHELTER,  
AND REUNIFICATION ANNEX**



**DRAFTED A  
LIVESTOCK/ANIMAL  
MANAGEMENT ANNEX**

## COUNTY DISASTER MANAGEMENT PLAN

The team developed an Evacuation, Shelter, and Reunification Annex to the County Disaster Management Plan. In addition, a draft Livestock/Animal Management Annex was developed.



# Improve Systems

## Sharing Data Will:



1

HELP ILLUSTRATE THE HOMELESSNESS LIFECYCLE IN THE COUNTY

2

KNOW THE ACTUAL NUMBER OF PEOPLE EXPERIENCING HOMELES IN THE COUNTY

3

FACILITATE PARTNERHSIPS AND CONNECT RESOURCES

## MUNICIPAL DATA-SHARING PROJECT

### For The Poverty Reduction Unit

CSWB’s Data Team, in concert with the PRU, are leading the department’s efforts on data sharing as it pertains to people experiencing homelessness in Adams County. The cities of Aurora and Northglenn have signed data-sharing agreements with CSWB. It is anticipated Thornton and Commerce City will have the agreement signed in early autumn. This data sharing has facilitated the creation of a robust data warehouse for people experiencing homelessness.

## TYPE III BOARD REPORTS

The ComCor Administration team submits a yearly report to demonstrate adherence to the expectations of the State Division of Criminal Justice. The reports help our team receive *Type III Board* funds, which are the highest funded board type.

The yearly report contained training for the board members, critical incidents and complaints handled by the ComCor team, the 29 audits and/or visits staff completed in the fiscal year, and engagement in statewide activities.



29

AUDITS AND/OR VISITS COMPLETED BY STAFF

Data reflective of July - September 2022

# Strengthen Neighborhoods



## TOOL SHED EXPANSION

Neighborhood Services (NS) is working on the expansion of the Tool Shed Program to all Adams County residents. NS purchased an additional tool shed trailer, surveyed residents regarding new equipment and recommendations, and have begun purchasing additional tools.

1

EXPANDED TO ALL ADAMS COUNTY

2

INCREASED COMMUNICATIONS TO RESIDENTS ABOUT THE TOOL SHED

3

SURVEYED RESIDENTS TO GET TOOL RECOMMENDATIONS

4

PURCHASED A SECOND TRAILER AND ADDITIONAL TOOLS

## NEIGHBORHOOD GROUPS

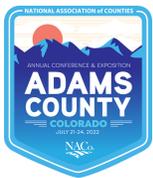
In June 2022, two neighborhood groups were established in the Welby and Sherrelwood neighborhoods. Both neighborhood groups were recognized by the Board of County Commissioners on Sept. 27, 2022. Also, a proclamation for Good Neighbor Day was issued.



Data reflective of July - September 2022

# Strengthen Neighborhoods

The Adams County Tool Shed was showcased at NACo, the Adams County Fair, Fire Station #11, and Welby Days!



## CSWB IN THE COMMUNITY

CSWB's Neighborhood Services team attended and shared resources at the Adams County Fair, Fire Station #11, Welby Days, Bennett Days, and National Night Out.

## BROTHERS REDEVELOPMENT

*Brothers Redevelopment is a nonprofit partnering with Adams County to provide tenant-landlord mediation, housing navigation, and landlord engagement with the goal of reducing evictions.*

- 6** LANDLORDS AGREED TO FORGO THE EVICTION
- 3** LANDLORDS REACHED AN AGREEMENT WITH TENANTS
- 3** TENANTS WERE REFERRED FOR ADDITIONAL LEGAL ASSISTANCE
- 2** TENANTS MADE PLANS TO PAY THEIR RENT

Data reflective of July - September 2022

# Strengthen Neighborhoods

## SAFE PARKING

Nativity Lutheran, Commerce City, Adams County, and the Colorado Safe Parking Initiative launched Adams County's first safe parking lot. Safe parking provides safe, hygienic, regulated, and service-connected spaces for people experiencing vehicular homelessness.



## PROJECT GROW

To make an impactful and lasting change for our most vulnerable neighborhoods, Project Grow was launched in 2022. The purpose of Project Grow is to connect Adams County with local organizations to fulfill long-term access to produce for low-income families and individuals.

To actively address food insecurity in Adams County, a partnership was made between Almost Home, Inc.; Lulu's Farm, and Adams County to build a multi-vegetable-producing community garden at Almost Home, Inc.'s shelter. This garden provides healthy and fresh produce for up to 33 individuals.

33

PEOPLE WITH ACCESS  
TO FRESH PRODUCE

# Strengthen Neighborhoods

## ANIMAL MANAGEMENT

Key Performance Indicators

**1,053** | CALLS FOR SERVICE

**19:18** | MINUTES TO COMPLETE CALLS FOR SERVICE

## CODE COMPLIANCE

Key Performance Indicators

**450** | NEW CASES

**6** | AVERAGE DAYS TO RESPOND

**84%** | PERCENTAGE OF VOLUNTARY COMPLIANCE YTD

## GRAFFITI REMOVAL

Key Performance Indicators

**655** | NEW CASES

**1** | AVERAGE DAYS TO RESPOND

**82%** | REDUCTION IN CITIZEN COMPLAINTS WHEN COMPARED TO 2021



## SEASONAL GRAFFITI PROGRAM IMPACT

Neighborhood Services has expanded the Seasonal Graffiti program, which includes two seasonal graffiti staff to assist in the removal of graffiti in Adams County. We also partnered with the Workforce & Business Center to hire a Temporary Assistance for Needy Families (TANF) employee for one of these positions.

Data reflective of July - September 2022

# Strengthen Neighborhoods

## EMPLOYEE HIGHLIGHTS



### 2021 Employee of All Seasons

*Lindsey Earl, homelessness coordinator, was named Adams County's Employee of All Seasons at the annual Employee Recognition Luncheon on September 28. Since joining Adams County in October 2020, she has brought together partners and resources that include eviction prevention initiatives, Lyft rides for vulnerable residents, safe parking spaces, and housing counseling, to name a few. Lindsey has also applied for and received numerous grant awards such as the annual Emergency Solutions Grant (ESG) from the Department of Local Affairs (DOLA) that have supported the regional outreach efforts. She also leads the County's Built-for-Zero efforts*

*that have reduced veteran homelessness by 85%. Lindsey also helped bring attention to the work of CSWB by co-presenting at three national conferences in the past year.*



Michael Bean graduated from the National Emergency Management Advanced Academy at the Emergency Management Institute, and Ron Sigman was accepted into the Colorado Academy for Professional Emergency Managers.



Doug Fish and John Davis won Employee of the Season. Doug won for the development and implementation of the county's Parking Program. John won for providing life-saving services to multiple residents.



Matt Rivera, CSWB Director, spoke on a panel during the 2022 International City/County Management Association (ICMA) conference in Columbus, OH. The panel focused on best practices for building high performance teams and institutionalizing DEI practices.

Data reflective of July - September 2022

# Data Transparency

## QUARTERLY COMPARISON

KPI	Q2	Q3	% Change
Average Response in Days (Code Compliance)	7	6	-14.29%
Graffiti Removed	799	725	-9.26%
Average Response in Minutes (Animal Management)	21:51	19:18	-10.83%
Nights of unsheltered homelessness averted	10	22	120%
ComCor Referrals	539	504	-6%

## YEAR-TO-DATE COMPARISON

KPI	YTD	Prior Year YTD	% Change
Voluntary Compliance (Code Compliance)	83%	80%	3.61%
Average Response in Days (Code Compliance)	7.6	9.6	-26.32%
Graffiti Removed	1,869	1,404	33.12%
Average Response in Minutes (Animal Management)	21:18	23:52	8.6%
Nights of unsheltered homelessness averted	5,335	6,780	-21%
ComCor Referrals	1,604	1,552 (d)	3%

Note: Data is retrieved via Adams County. Voluntary Compliance includes code compliance cases that were observed in violation and received a letter.

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