TREASURER'S REPORT from BRIGITTE GRIMM

WHAT'S NEW IN 2014?



GREAT NEWS FOR SENIORS AGAIN!

I am excited to inform you that the Colorado Legislature funded the **Senior Tax** Exemption for 2013 taxes (payable in 2014). Please see the insert from the County Assessor, Gil Reyes, for details. Your qualifying exemption is reflected on this tax statement. The **Disabled Veteran** Exemption is still in place and also reflected on this tax statement.

Our office practices a continuous cycle of improvement involving transparency, process, accountability, innovation, best practices, and customer service. As a result, 2013 was a very productive year and we are excited to share a few of our accomplishments with you.

Doing "MORE with LESS" SAVES \$1M!!!

We are proud to report that our office has reduced operating expenditures by over \$250,000 annually resulting in a savings of \$1,000,000 (One Million Dollars) every four years.

• "NEW" Website and Software

Aligning with your needs has been our top priority. That meant improving online access, accuracy, and transparency. That goal became a reality in August 2013 when we launched our new software and website. These upgrades offer you unprecedented self-serve options and access to many new services with real time results.

• "NEW" Electronic Statements

We are happy to report that your request for electronic statements has been heard. Please see the back side of this notice for sign up instructions. This option will <u>save</u> Adams County <u>tens of thousands of dollars annually</u> in paper and postage. This secure option provides convenience and added flexibility by ensuring you receive your tax notices regardless of your location. Your statement also includes a **QR code** for those who prefer to make your tax payments via an electronic device.

• "NEW" Social Media Updates

Social Media helps us provide you with vital information related to mailing dates, legislative changes (ex. Senior Exemption), due dates, payment options, etc. Please be sure to "like" us at www.facebook.com/adamscounty to insure you receive all of our updates.

If digital solutions aren't for you, it's not a problem. We have a few new smiling faces to welcome you when you arrive this year. Our hours are 7 am-5 pm (previously 8-4:30), Monday through Friday. These increased hours result in **serving you an additional 7.5 hours every week** and come to you at no additional expense. I would love to hear from you. If you have ideas on how we can serve you better, please call me at 720-523-6160 or email me at treasurer@adcogov.org.

With warm regards,

BRIGITTE GRIMM Adams County Treasurer